



FELDON VALLEY

Role - Bar Staff / Server

Feldon Valley are looking for full time Bar Staff / Servers to join our friendly, dedicated and efficient team, working in our recently opened bar and restaurant. We are looking for someone who thrives working within a team, and carries out their work with pride, enthusiasm and integrity, and to exceptional high standards without exception. A keen eye for detail and sound knowledge or desire to learn about the food and beverage industry is vital.

Feldon Valley is a supportive and unique environment, offering a real sense of 'family' within the team. We uphold our values of working with our community, nurturing and developing our employees through training and career development and work together to deliver excellence, with pride. We recognise hard work, reward career longevity, and understand the importance of investing in employee health and wellbeing to ensure employee commitment and role satisfaction.

Key Responsibilities

- To be professional and classy, yet friendly, to both customers and colleagues
- Deliver a top class food & drinks experience to all of our customers, whether golfers, hotel guests or walk ins / bookings
- Understand the menu and how the food and impacts on preference and dietary requirements
- Accurately handle cash and use IT till systems without concern
- Learn about and champion our local suppliers and homegrown produce
- Be presentable, polite and approachable always
- Be comfortable with shift work including weekend work and early starts / late finishes
- Consider the environment and community with every decision made
- Understand the wine list be able to make recommendations when asked
- Ensure the tables are always presented perfectly with glass and cutlery polished prior to use
- Ensure waiter stations are always stocked. These must be checked before and at the end of each shift. Waiter stations must always be well presented and tidy
- Maintain good standards of cleanliness throughout the bar & restaurant, working in line with health and safety requirements and taking responsibility to raise any concerns
- Be energetic and confident in your ability to deal with a busy and demanding environment, whilst being efficient & friendly

Who are We?

Feldon Valley was purchased by businessman, Thariq Ahmad, in 2013. His love of the Cotswolds and of Golf led him to Feldon Valley, a North Cotswolds golf destination with outstanding views of the glorious Cotswolds. Thariq's passion to constantly improve both the Golf Course and Clubhouse has been undeterred, and in 2017, a multimillion-pound redevelopment of the site commenced allowing Feldon Valley to grow as a Cotswold retreat for both socialising and pleasure. The Golf Course continues to deliver excellent results and the site now boasts a new Contemporary Cotswolds Clubhouse, Restaurant & Bar, alongside 5 lodges, with 25 onsite bedrooms being launched in May 2019. With the investment and loyal, hard-working team hand-picked to join us on this new journey, Feldon Valley will become not just a Cotswolds destination but an unrivalled Cotswolds experience.

Key skills & Requirements:

- A good standard of spoken English
- A willingness to learn and develop but not be afraid to ask for help
- Previous experience within a restaurant / bar environment
- Ability to work on own initiative
- Ability to problem solve
- Presence of mind to stay calm and collected when busy
- Team player: this is essential for Feldon Valley
- Honesty & integrity
- Adaptability: there are times where you may need to carry out tasks outside of a waitress/waiter role
- Passion & drive: we want our team to enjoy what they do and for Feldon Valley to be a great place to work
- A good level of fitness – you will be on your feet for long periods of time
- The right to work in the UK
- Willing to undertake DBS checks if required

Reward:

We understand that passion and commitment work both ways, and we want our staff to forge a career here at Feldon Valley. Therefore, we reward our staff with:

- Use of the Golf Course (restrictions apply)
- Competitive salary
- Career progression opportunities
- Training & development
- 28 days holiday (inc BH's)
- Pension Scheme
- Access to childcare vouchers
- Free Hot drinks and fruit for staff in the rest room
- A day off on your Birthday
- 25% Staff Discount in the restaurant
- Off peak access to the Fitness Room
- Long service awards
- Employee Assistance Scheme
- Bike to work scheme
- Referral incentives
- Staff Uniform